# **Pioneering eGov**



#### **URL:**

http://business.utah.gov/registration

# **Agencies Involved**

Utah Department of Commerce
Utah Department of Workforce Services
Utah State Tax Commission
Utah State CIO's Office
Utah Department of Information
Technology
Utah Interactive, LLC
Salt Lake City
Sandy City
Provo City
Logan City.

# OneStop Business Registration (OSBR)

#### **Target Customers**

OneStop Business Registration primarily serves Utah's business community, specifically those who want to register a new business in the state. OSBR also serves individuals and companies that work in the field of business registration such as attorneys.

### **Application Description**

OneStop Business Registration, an unprecedented multi-agency application, allows citizens to register a business in Utah with the Utah State Tax Commission, the Utah Department of Commerce, and the Utah Department of Workforce Services without having to go to each agency separately. It also provides users with access to downloadable forms and contact information for relevant cities. At the end of the online process, users receive:

- Business name reservation
- Business registration number
- Electronic filling of Articles of Incorporation or Articles of Organization
- Unemployment insurance employer number
- Unemployment contribution tax rate
- Unemployment insurance PIN
- Information on obtaining Worker Compensation coverage/verification
- Employee state income tax withholding number
- Sales and Use Tax Number
- · Downloadable local city forms
- Local city contact information

#### Benefits to users

Streamlines business registration process. Transforms 7 separate, offline processes into 1 online process.

## **Application Metrics**

- Over 20,000 businesses have successfully registered using OSBR since August 2003.
- Approximately 23% of all filings are done through OSBR

#### **Planned Marketing & Promotional Initiatives**

Due to the application's success, a phase II release is in development. This release will allow more businesses to register online, by providing more functionality and ease of use.